

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer care	Amit Singh	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai	022 66233000	investorgrievance.acpl@ambit.co	Monday to Friday 9:30 A.M to 6 P.M
Head of Customer Care	Pratipal Singh	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai	022 66233000	pratipal.singh@ambit.co	Monday to Friday 9:30 A.M to 6 P.M
Compliance Officer	Sanjay Shah	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai	022 68601965	Compliance@ambit.co	Monday to Friday 9:30 A.M to 6 P.M
Designated Director	Raman Jauhar	Ambit House, 449, Senapati Bapat Marg, Lower Parel, Mumbai	022 66233000	raman.jauhar@ambit.co	Monday to Friday 9:30 A.M to 6 P.M

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with the following:

NSE: <https://investorhelpline.nseindia.com/NICEPLUS/>

BSE: <https://bsecre.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

CDSL: <https://www.cdslindia.com/Footer/grievances.aspx>

SEBI: <https://scores.gov.in/scores/Welcome.html>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at the SEBI SCORES/Exchange/ Depository portal.